CAST VENEER STONE WARRANTY

EP Henry warrants Cast Veneer Stone and Brick products for a period of fifty (50) years from the date of purchase when used on a structure conforming to local building codes and complying with construction guidelines set forth by the Masonry Veneer Manufacturers Association (MVMA).

If there is a defect in the structural integrity of a warranted Cast Veneer Stone or Brick product, EP Henry will supply, free of cost, an adequate quantity of replacement veneer products of the same type, color and size as the defective products to replace the affected area. EP Henry cannot guarantee the color match of replacement units. This warranty does not extend to the removal or hauling of defective veneer products, nor does it cover the labor to install the replacement product.

A defect in “structural integrity” means the inability of a properly installed Cast Veneer Stone or Brick product to perform the function for which it was designed due to defects in material. A defect in “structural integrity” does not mean a function caused by improper installation or workmanship.

This Warranty does not cover damage resulting from:
  • Settlement, heaving or other wall movements
  • Contact with cleaning agents, chemicals, paint, fertilizers and any abrasive cleaning methods
  • Discoloration due to airborne contaminants, staining or efflorescence*
  • Damage incurred from vehicles and/or power equipment or physical impact from other objects

NOTE: Efflorescence, a whitish, powder-like deposit that sometimes appears on concrete products, in no way affects the structural integrity of the Cast Veneer Stone units and will wash and wear off over time. Because this is a natural occurrence, EP Henry accepts no responsibility or liability for this condition.

NOTE: EP Henry does not recommend the use of Cast Veneer Stone products in an aquatic environment.