



## Hardscaping Paver and Retaining Wall Product Warranty

*Please see separate warranties for Cast Veneer Stone and Cast Stone Wall.*

EP Henry provides a limited warranty with a proof of purchase (invoice or delivery slip). This warranty is for residential use only and does not imply a warranty for commercial applications.

If there is a defect in the structural integrity of a warranted paving stone or wall system product, EP Henry will supply, free of cost, an adequate quantity of replacement paving stones or wall system products of the same type and size as the defective product necessary to replace the affected area. EP Henry cannot guarantee the color match of replacement units. Depending on stock limitations or discontinuance of any product, EP Henry has the right to provide the purchaser with a replacement product of equal value. This warranty does not extend to the removal or hauling of defective paving stones or wall system products, nor does it cover the installation of the replacement product.

A defect in “structural integrity” means the inability of a properly maintained paving stone or wall system product to perform the function for which it was designed due to defects in material. A defect in “structural integrity” does not mean a function caused by improper installation or workmanship. This Warranty is only valid if the materials is installed under the guidelines of the ICPI ([www.icpi.org](http://www.icpi.org)), the NCMA ([www.ncma.org](http://www.ncma.org)) or the EP Henry installation guideline manual. Improper Installation and/or use of non-proprietary cleaners or sealers may void warranty.

The Guarantee does not apply to splitting, chipping or other breakage that could be caused by impact, abrasion or overloading. This warranty does not apply to any damage resulting from a natural disaster or from a deliberate and or negligible act on the part of the purchaser, owner of the building, installer or any third party.

**NOTE:** Efflorescence, a whitish, powder-like deposit that sometimes appears on concrete products, in no way affects the structural integrity of the paving stones and will wash and wear off over time. The use of concrete setting beds may also increase the possible occurrence of Efflorescence. Because this is a natural occurrence, EP Henry accepts no responsibility or liability for this condition.

EP Henry paving stones are made from natural, environmentally friendly material, and therefore, variations in color may occur. Important Notice: A bolt-on urethane protection mat must be attached to the plate compactor as a precaution against surface scuffing on all EP Henry paving stones.

Any implied warranties of merchantability and/or fitness for a particular purpose are limited in duration as stated above. The exclusive remedy under this warranty is replacement of a defective paving stone or wall stone. EP Henry shall not be liable for incidental, special, punitive or consequential damage arising from any breach of warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. Any court action making a claim under this warranty must be commenced within one year of the date on which the defect was, or in the exercise of reasonable care, discovered. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.