CAST STONE WALL™ WARRANTY

EP Henry warrants Cast Stone Wall™ products for a period of fifty (50) years from the date of purchase when installed in accordance with the manufacturer’s guidelines and meeting accepted industry specifications as set forth by the National Concrete Masonry Association (NCMA).

If there is a defect in the structural integrity of a warranted Cast Stone Wall™ product, EP Henry will supply, free of cost, an adequate quantity of replacement wall system products of the same type, color and size as the defective products necessary to replace the affected area. EP Henry cannot guarantee the color match of replacement units. This warranty does not extend to the removal or hauling of defective wall system products, nor does it cover the labor to install the replacement product.

A defect in “structural integrity” means the inability of a properly installed Cast Stone Wall™ product to perform the function for which it was designed due to defects in material. A defect in “structural integrity” does not mean a function caused by improper installation or workmanship.

This Warranty does not cover damage resulting from:

- Settlement, heaving or other wall movements
- Contact with cleaning agents, chemicals, paint, fertilizers and any abrasive cleaning methods
- Discoloration due to airborne contaminants, staining or efflorescence*
- Damage incurred from vehicles and/or power equipment

NOTE: Efflorescence, a whitish, powder-like deposit that sometimes appears on concrete products, in no way affects the structural integrity of the Cast Stone Wall units and will wash and wear off over time. Because this is a natural occurrence, EP Henry accepts no responsibility or liability for this condition.

NOTE: EP Henry does not recommend the use of Cast Stone Wall products in an aquatic environment.